

Your drinking water is brought to your home by:

Spokane County Water District #3

SCWD#3 operates 7 independent water systems in Spokane County and is dedicated to making sure that every drop of water delivered to your tap is clean and safe for your family. Water District Board Meetings are held weekly on Wednesday mornings at 9:00 a.m.

Spokane County Water District #3
General Manager: Kelly Williquette
1225 N. Yardley Street Spokane, WA 99212-7001
(509) 536-0121 <https://SCWD3.org>

Making sure that communication flows freely between the District and our customers is very important to us. Keep yourself, and us, in the know and up to date with these tips:

- 1) If you haven't done so already, sign up to be notified whenever local emergencies arise. Visit www.ALERTSPOKANE.org to learn more and sign up.
- 2) Check out our website at <https://SCWD3.org> for the latest news and updates throughout the District.
- 3) Follow us on twitter!

Purpose: This report is provided to all of our customers. It describes your drinking water quality for the period of January 1st to December 31st, 2024. Your water utility is committed to supplying safe water that meets or surpasses state and federal standards and achieves the highest standards of customer service.

Water Source: Your drinking water is provided by **wells that pump water from underground sources** in and around your community. The water is recharged by precipitation in the area. These wells are closely monitored and maintained. The water is naturally filtered by the surface vegetation and the soils. However, natural systems can only do so much so we must all treat the groundwater with care to keep our drinking water clean for everyone to enjoy.

As water travels over land surfaces or through the ground, it dissolves naturally occurring minerals and radioactive material. Water can also pick up substances resulting from human activity or the presence of animals.

Contaminants that may be present in water include: disinfectants and disinfection by-products; microbes; organic chemicals; inorganic chemicals; synthetic chemicals; radioactive contaminants; and pesticides and herbicides. In order to ensure that tap water is safe to drink, Washington State and the USEPA prescribe regulations which limit the amount of certain contaminants in water provided by public water systems.

Here are some ways to can help keep our aquifer clean and limit the amount of potential contaminants that enter our water supply:

- 1.) Dispose of all chemicals properly. Take household hazardous waste to transfer stations. For help or information call: Spokane County Solid Waste Management at (509) 625-6800
- 2.) Buy the least toxic material available for your project. For more tips on going Toxic Free visit <http://www.ecy.wa.gov/toxicfreetips/>
- 3.) Don't pour anything on the ground that you wouldn't want to drink.
- 4.) Follow the directions on the label for proper use of pesticides, herbicides, and fertilizers.
- 5.) Safely store all unused chemicals.
- 6.) Keep lawn chemicals off of streets, driveways, and sidewalks so they don't get washed into storm drains or streams.
- 7.) Fix auto fluid leaks right away.
- 8.) To reduce herbicides, use mulch or fabric covers to prevent weeds.
- 9.) Do not use chemicals near open water such as streams or rivers.

Water Quality: In order to ensure that your water is **clean and safe**, we test for contaminants all year long. We are proud to report that **your water meets or exceeds all state and federal regulations**. While some contaminants were found in the water, the Environmental Protection Agency has determined that your water is safe at these levels for you and your family. Keep in mind that the presence of contaminants doesn't mean the water is unsafe. MCLs are set at very stringent levels. A person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a million chance of having the described health effect. Health related standards are set by the Washington State Department of Health.

ENGLISH

This report contains important information about your drinking water. Have someone translate it for you, or speak with someone who understands it.

RUSSIAN

Этот отчет содержит важную информацию о вашей питьевой воде. Попросите кого-нибудь перевести это для вас или поговорите с кем-то, кто понимает это.

SPANISH

Este informe contiene información importante sobre su agua potable. Haga que alguien lo traduzca por usted o hable con alguien que lo entienda.

VIETNAMESE

Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Có ai đó dịch nó cho bạn, hoặc nói chuyện với ai đó hiểu nó.

WATER CONSERVATION AND EFFICIENCY



Water Conservation Rebate

Program: In our efforts to promote water conservation and protection of the area's natural resources, we recently adopted a rebate program for the purchase of smart irrigation controllers for customers with in-

ground irrigation systems. The rebate offers a credit on customer accounts, up to \$100.00, for the proof of purchase and use of "EPA WaterSense" labeled controllers within our water district. For more information or ways to apply or terms and conditions, visit our website at <https://scwd3.org/conservation-rebate-program/> or contact our office for a copy of the rebate application.

For other information regarding ways to save water, visit our website at scwd3.org, follow us on Twitter, visit outdoorwateringnerds.org/tips-to-save-water or search "water conservation tips" in your web browser.

Water Use Efficiency: In addition to monitoring the quality of the water, SCWD#3 also works to make sure we are **using water efficiently**. We set water use efficiency goals for our system in 2008, updated them in 2015, and report our progress annually.

DEMAND SIDE GOAL: Reduce Residential Usage by 1/2 GPD/ERU Each Year

Our goal in 2024 was to reduce residential water use to 261.5 gallons per day per equivalent residential unit (GPD/ERU). Currently it's at 260 GPD/ERU, so we were able to meet our goal this year. This District will continue to run a rate structure that promotes water conservation, follow up with customers who have leak alarms on their water meters, and provide customer education for water saving practices to reach our goal in the years to come.

SUPPLY SIDE GOAL: Reduce the District's Average Distribution System Leakage Below 9.5% for the Next 6 Years

Our average is currently 11.3%, so we were unable to meet our goal in 2024. The District has a designated budget to hire a leak detection company to assess this entire water system in 2025.

Free Online Bill Pay: SCWD#3 switched online bill pay providers to **xpress BILL PAY**. This change is designed to make online bill pay easier and best of all **it's free!** **xpress BILL PAY** is a secure online bill payment system that offers 24-7 access to your utility account to make payments with credit cards, debit cards, or electronic funds transfers. If you have multiple accounts, **xpress BILL PAY** gives customers the ability to manage all their service provider billing accounts from a single login. **Auto Pay** allows customers to set up automatic payments and not worry about them again. A complete history of payment confirmations, online transactions, and **Water Consumption History** are also provided. Email reminder alerts are sent to customers when bills arrive, when they're due, and when they're paid. Visit the website at www.xpressbillpay.com and sign up today! Or download the mobile app!

Important Note: Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence does not necessarily indicate that the water poses a health risk. Some people may be more vulnerable to contaminants in drinking water than the general population. Immune-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants or for more information about contaminants and potential health effects call the **Environmental Protection Agency's (EPA) Safe Drinking Water Hotline at 1-800-426-4791**.



From Your Local Water Utility
Spokane County Water District #3
<https://SCWD3.org>



SOURCE WATER TESTING (sample taken at the well)

CONTAMINANT	SAMPLE YEAR	UNITS	MCLG	MCL	HIGHEST DETECTION	POSSIBLE SOURCE
Nitrate	2024	ppm	10	10	ND	Runoff from Fertilizer Use; Leaching from Septic Tanks, Sewage; Erosion of Natural Deposits
Arsenic	2018	ppb	0	10	1.4	Erosion of Natural Deposits; Runoff from Orchards; Runoff from Glass and Electronics Production Wastes
Barium	2018	Ppm	2	2	0.09	Erosion of Natural Deposits; Discharge of Drilling Wastes; Discharge of Metal Refineries
Gross Alpha	2024	pCi/L	n/a	15	ND	Erosion of Natural Deposits
Radium 228	2024	pCi/L	n/a	5	ND	Erosion of Natural Deposits
Synthetic Organic Chemicals	2024	ppb + ppt	Varies by chemical	Varies by chemical	ND	Varies by Chemical
Volatile Organic Chemicals	2022	ppb	Varies by chemical	Varies by chemical	ND	Varies by Chemical

DISTRIBUTION SYSTEM TESTING (sample taken at the tap)

CONTAMINANT	SAMPLE YEAR	UNITS	MCLG	AL	90 TH PERCENTILE	POSSIBLE SOURCE
Lead	2022	ppb	0	15	0.56	Corrosion of the Household Plumbing Systems; Erosion of Natural Deposits; Leaching from Wood Preservatives.
Copper	2022	ppb	1300	1300	65	
CONTAMINANT	SAMPLE YEAR	UNITS	MCLG	MCL	HIGHEST DETECTION	POSSIBLE SOURCE
Total Trihalomethanes	2023	ppb	0	80	ND	By-product of Chlorination
Haloacetic Acids	2023	ppb	0	60	ND	By-product of Chlorination
E.coli Bacteria	2024		0	A routine sample and a repeat sample are total coliform positive, and one is also E.coli positive	ND	Human and Animal Fecal Waste

RADON is a naturally occurring radioactive gas that is common in the Spokane area. Exposure to excessive amounts of radon may increase cancer risk. Your drinking water, in most cases is a very small source of radon in indoor air. For local assistance concerning radon in your home, contact the Spokane County Health District at (509) 324-1560 ext. 5

LEAD: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Spokane County Water District #3 is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from EPA's Safe Drinking Water Hotline at **1-800-426-4791** or online at <http://www.epa.gov/safewater/lead>

ARSENIC: While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

ABBREVIATIONS:

AL – Action Level – The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

MCL – Maximum Contaminant Level – The highest level of a contaminant allowed in drinking water.

MCLG – Maximum Contaminant Level Goal – The level of a contaminant in drinking water below which there is no known or expected risk to health.

ND – Not Detected

NA – Not Applicable

pCi/L – Pico Curies per Liter – a unit of radioactivity

90th Percentile – 90% of at-risk homes had this concentration or less of lead/copper.

Ppm – Parts per million or milligrams per liter. About 4 drops in a 55-gallon barrel or 1 second out of 12 days would represent 1 ppm.

Ppb – Parts per billion or micrograms per liter. About 1 drop of water in a swimming pool or 1 second out of 32 years would represent 1 ppb.

Ppt – Parts per trillion or nanograms per liter. About 1 drop in 20 Olympic-sized swimming pools or 1 second out of 31,710 years would represent 1 ppt.